



JOB POSTING:

Patient Navigator/Community Health Worker

The Center for African American Health is dedicated to improving the health and well-being of the African American community. The organization works collaboratively with a host of faith and community based organizations in the delivery of its varied programs and services. Follow-up and support is a critical function to ensure that program participants have a successful experience in the programs offered by the Center and are best able to access the service and care they need. The Patient Navigator/Community Health Worker works closely with all program coordinators at the Center as well as a host of volunteers engaged in the programs and services we provide.

The Patient Navigator/Community Health Worker at the Center for African American Health will work closely with community partners, health service providers, program staff and other agencies to improve program participant and patient care and outcomes.

The Patient Navigator/Community Health Worker main responsibility is to improve the health of underserved communities by preventing heart disease and stroke through improved blood pressure control. They will be responsible for doing this through the program, "Just Check It", an evidence-based blood pressure management intervention that has been used to improve home blood pressure in residents in rural eastern Colorado and now here in the Denver metro area.

Closing Date: January 31, 2014

Salary/Benefits: Part-time position .75 FTE; \$24,000-\$26,000, medical benefits; some paid holidays

DUTIES AND RESPONSIBILITIES:

Responsibilities/Accountabilities:

- Convey the purposes and services of program initiatives offered by the Center for African American Health to perspective user populations by doing extensive outreach
- Help program participants with support on their health management plans and goals
- Follow-up with health management/care plans with both patients and providers
- Coach program participants in follow-up to chronic health conditions and self-management strategies presented in Center classes and programs
- Assist participants understanding care plans and instructions
- Document activities, service plans, and results in an effective manner while strictly adhering to the policies and procedures in place

- Work collaboratively and effectively within a team
- Establish positive, supportive relationships with participants and provide feedback
- Help patients in utilizing resources, including scheduling appointments, and assisting with completion of applications for programs for which they may be eligible
- Assist patients in accessing health related services, including but not limited to: obtaining a medical home, providing instruction on appropriate use of the medical home, overcoming barriers to obtaining needed medical care and social services
- Build and maintain positive working relationships with the patients, providers, case managers and other health agency representatives
- Continuously expand knowledge and understanding of community resources, services and programs
- Other duties as assigned
- Ability to lift materials up to 25 pounds
- Transportation to and from offsite appointments

SKILLS/KNOWLEDGE/TALENTS:

- Good oral and written communication skills
- Extremely well organized
- Prior experience as a liaison; 3-5 years outreach experience
- Demonstrated history of working on multiple tasks simultaneously and of working independently
- Resourceful and experience working with diverse age groups and communities of varying socio-economic backgrounds and ethnicities.
- Prior experience in data collection, tracking and report writing
- Microsoft Word, Excel, and PowerPoint experience, Outlook email
- Commitment to teamwork
- A “Can Do” attitude.
- Strong administrative and coordination skills.
- Ability to work independently with minimum supervision.
- Experience working with communities and Faith based audiences.
- Strengths in cultivating new partnership opportunities and customer service.
- Passion for combating health issues, barriers and related disparities specifically related to access to care and follow-up support.

Education Level: Associates Degree or certificate in health related studies; preferably nursing.

TO APPLY, email the following to Wendy Silveira-Steinway; info@caahealth.org

- A cover letter that summarizes your interest in, and your qualifications for this specific outreach experience as well as your salary requirements
- Your resume
- Three professional references who can testify to the qualifications sought

Visit our website at www.caahealth.org for more information on our programs.