



Frequently Asked Questions

Q1: When and where is the 2016 Destination Health Walk/Run/Learn?

A1: In Denver, Colorado at City Park (location will be by the Pavilion area near the lake) on Saturday July 23, 2016. On-site registration opens at 7:15 a.m., the warm-up begins at 7:45 a.m. and both the 5K and 1-mile start at 8:30 am. The 100 Yard Kids' Dash starts at 8:15 a.m.

Q2: Where is there Parking available for Destination Health Walk/Run/Learn?

A2: Parking is available within City Park, at the Museum of Nature and Science, and along the streets in the adjacent neighborhoods.

Q3: What else is there to do at the Destination Health Walk/Run/Learn?

A3: There will be various health information booths for you to visit, a Children's Health & Safety area with fun activities and information, an Awards Ceremony, fun activities for the entire family, and live music!

Q4: Are strollers, dogs, or roller blades allowed at the Walk/Run/Learn?

A4: For your safety and the safety of all participants, we ask that those with strollers and baby joggers line up in the BACK of the start area. **NO roller blades or dogs (or pets)** of any size or age are allowed on the course. Canine companions and service dogs are permitted.

Q5: What if I have someone who wants to contribute, but will not be able to attend the Walk/Run/Learn?

A5: They can make a donation to the Center for African American Health on the registration web site at <https://raceroster.com/events/2016/8210/2016-destination-health-walkrunlearn>.

Q6: What do the race proceeds go to?

A6: The proceeds from Destination Health will support the programs and services offered by the Center for African American Health. The Center partners with a wide variety of health-education and health-delivery organizations to develop and provide culturally appropriate disease prevention and disease management programs to thousands of African Americans annually. Please note: registrations are non-refundable.

Q7: What happens if the Walk/Run/Learn t-shirt I ordered for a Team member is too small or large for that person - can they exchange it?

A7: Shirts will be distributed based on the size ordered. If the new size being requested is available, we will exchange it. We cannot guarantee the availability of specific shirt sizes for participants registering on event day, but we will do our very best. **We will not exchange worn t-shirts.**



Q8: What can I do if someone wants to register after the deadline?

A8: Registration is available online until **midnight on July 22, 2016**. After that date, participants can register on race day beginning at 7:15 a.m. **The race day registration fee is \$40.00.**

Q9. How do I register if I do not have access to the internet?

A9. If you do not have access to the internet:

- You may mail the **fully completed form (one per person)** to the Center for African American Health, 3601 Martin Luther King Jr., Boulevard, Denver, CO 80205. **Incomplete forms cannot be processed.** Make your check payable to CAAH. **The form must be postmarked on or before July 8, 2016.**
- You may deliver your **fully completed form (one per person)** to the Center for African American Health, 3601 Martin Luther King Jr., Boulevard, Denver, CO 80205. **Incomplete registration forms will not be accepted.**
- Please note that in order to receive a **customized team bib**, registrations must be received at the Center office on or before **July 13th at 5:00 p.m.** Registrations after July 13th will receive a standard bib.

Q10: How do I register my team on-line?

A10: If you are the team captain, you will need to create your team name in the system. Individuals wanting to join your team should find the team name on the drop down menu on the registration site.

If you have team members that do not have access to the internet:

- You may collect the **fully completed** paper registration form and submit an online registration on their behalf.
- You may collect the **fully completed** paper registration and deliver it to the Center for African American Health, 3601 Martin Luther King Jr., Boulevard, Denver, CO 80205. **Incomplete registration forms will not be accepted.**
- Please note that in order to receive a customized team bib, registrations must be completed online or received at the Center office on or before **July 13th at 5:00 p.m.**

Q11: Is it less expensive to register as a team?

A11: Yes. All individuals signing up on a team of four (4) or more people can register at a reduced rate of \$30 per person. **Race day team registration fee is \$35 per person.** Individual registrations not affiliated with a team are \$35 per person (**\$30 early bird discount is good through June 15**). On race day, all individual registrations will be **\$40 per person.**

Q12: As part of the registration process, there are terms and conditions that I must agree to before finalizing my registration. However, I don't want to agree to those terms and there is no "opt out" option – how can I still register?



A12: If you are not comfortable with the online terms and conditions . . . You can register by filling out the card, but the **form must be fully completed and the waiver signed.**

Q13: Is there any limit to how many people I can have on my team?

A13: The sky is the limit!!! We encourage you to get as many people as possible on your team!

Q14: When can I pick up the t-shirts and bibs for my team?

A14: You can pick up your team’s t-shirts and bibs the day of the event beginning at 7:15 a.m.!

Q15: If I want to have a booth at the Health Education Expo, who should I contact?

A15: Please call the Center at 303-355-3423 or email info@caahealth.org

Q16: What is a “Gift Registration” and how do I do this?

A16: Giving the gift of fitness is easy! First, select which sub-event you would like to purchase as a gift. After you checkout, Race Roster will e-mail you a unique (100% off) code for you to pass along to that special someone.

Q17: What is a “Donation as a Pledge” to a participant and how do I do this?

A17: You may make a donation to the Center for African American Health on behalf of an existing registrant. Example: A team can set up to be a donor. Anyone who registers and would like to make a donation in the name of that team can do so. Your team will have “bragging rights” that you raised \$XXXX.XX dollars for the Center for African American Health. Contact Hallucinations Sports lonnie@hallucinationsports.com for additional information on this option.

Q18: What is a “Pledge Participant” and how do I do this?

A18: Use the drop down box to see who has set up a “Donation as a Pledge” option. If you see an individual or team that you would like to make a pledge to – you may. That team or person will have “bragging rights” that they raised \$XXXX.XX dollars for the Center for African American Health. Contact Hallucinations Sports lonnie@hallucinationsports.com for additional information on this option.

Q19: I am having trouble using the registration site. What do I need to do?

A19: Contact Hallucinations Sports lonnie@hallucinationsports.com if you are having trouble using the site.

Q20: Are there extra processing fees when I use a credit card to register?

A20: Yes. A nominal fee applies to all transactions at checkout. The fees are:

\$0.00	Free!
\$0.01 - \$5.00	\$0.75
\$5.01 - \$10.00	\$1.75



\$10.01 - \$20.00	\$2.50
\$20.01 - \$30.00	\$2.95
\$30.01 - \$40.00	\$3.50
\$40.01 - \$50.00	\$3.95
\$50.01 - \$60.00	\$4.50
\$60.01 - \$70.00	\$4.95
\$70.01 - \$80.00	\$5.50
\$80.01 - \$90.00	\$5.95
\$90.01 - \$100.00	\$6.50
\$100.01 - \$500.00	6.5%
\$500.01+	4% + \$10.00

*Processing fees subject to additional sales taxes where applicable.
 *Processing fees are inclusive of merchant fees.
 *Fees on donations are deducted from the total.

For other inquiries, please contact the Center at info@caahealth.org or call 303-355-3423. You can also visit the website at www.caahealth.org

